



Installing Prerequisites

Structural Toolkit/License Tools requires .NET Framework 4.6 and Visual C++ Redistributable to function.

Most computers will have these, however, in some instances you may be required to install these packages manually.

Microsoft Visual C++ Redistributable x86 (32Bit)

In some instances, the Security Lock may not be detected. In order to fix this issue, you will need to install the latest version of Microsoft Visual C++ Redistributable (MS VC++) onto the workstation or server to which the Security Device is connected.

There are three ways to obtain the installation file for MS VC++:

- From the installation CD of Structural Toolkit. The installation file is located in the Prerequisites folder and inside a folder corresponding to the version of MS VC++.
- Login to the Structural Toolkit user portal and download the latest version of the MS VC++ located in the Prerequisites section.
- Alternatively, you could download the latest version from Microsoft official website from the link below. Alternatively search for Visual C++ redistributable using your preferred browser. You will need to download the x86 (32Bit) version (not x64).

<https://support.microsoft.com/en-us/help/2977003/the-latest-supported-visual-c-downloads>

Once the installation is complete, the Structural Toolkit/License Tools should be able to connect to the license dongle.

Note, the computer does not require a reboot in order to function after installing the MS VC++ redistributable.

If you require any further support, please contact us.